

Frequently Asked Questions

HERMITAGE BATH

For product support, please email: [✉ steven@hermitagebath.com](mailto:steven@hermitagebath.com)

1. What are the dimensions/size of the mirror?

Our standard dimensions are as shown in the table. Certain products are available in 20 in W x 30 in H. For specific size inquiries, please contact us at Steven@hermitagebath.com.

Height	Width
24	36
30	36
36	36
42	36
48	36
60	36

2. What is it made of?

The frame of our PL model light mirror is made from plastic steel, while other models feature an aluminum frame. The mirror itself is constructed from tempered safety glass.

3. What is the design style?

This mirror is designed for versatility. With its modern and elegant style, it works well not just in bathrooms, but also in a variety of other spaces such as dining rooms, living areas, bedrooms, hallways, entryways, and more.

4. Can this size be hung horizontally?

Yes! All of our mirrors can be hung horizontally and vertically.

5. What is the color temperature of the light?

This product offers three adjustable lighting modes, allowing you to customize across three different color temperatures.

6. Is the brightness dimmable? How many brightness levels does it have?

This product features a dimmable function with four precise brightness settings. For the specific lumen values, please refer to the 'Highlights' section. You can customize the lighting to suit your needs.

7. Does it require professional installation or is it DIY-friendly?

To ensure safe and secure installation, we advise that you consult a professional installer. If you have any questions about the installation steps, please feel free to contact us.

8. Is it hardwired (requires electrical wiring) or plug-in?

Most of our products come with a plug for easy installation. However, the MC and MU series of mirror lights are hardwired, meaning they require direct connection to the electrical circuit.

9. How is it turned on/off?

This mirror has touch-sensitive controls on the glass. It can also be wired to a wall switch for manual operation.

10. How effective is the anti-fog feature?

The mirrors feature a built-in defogging function to ensure a clear view. However, as an exception, mirrors exceeding 48. in. W x 36. in. H are equipped with two defogger pads.

11. Is this mirror shatterproof and safe for public use?

This product is crafted from high-quality glass, offering exceptional pressure resistance and is unlikely to break under normal usage conditions. Its design is suitable for a variety of settings, catering to your diverse needs.

12. What is the return policy if the mirror arrives damaged or doesn't match my expectations?

Under normal circumstances, our solutions include:

For Non-Manual/Malicious Damage: We will arrange free shipping for a replacement.

For Product Dissatisfaction: We accept returns for any reason. If the item is in its original condition (please retain the original packaging), you may return it. We will process a refund or exchange upon receiving the returned item.
