# Frequently Asked Questions HERMITAGE BAT

For product support, please email: steven@hermitagebath.com

#### 1. Can the interior shelves be taken out?

Yes, the shelves are designed to be fully removable. This allows for easy cleaning and flexible customization of the storage space to accommodate items of various heights.

#### 2. Does the cabinet have mirrors behind the shelves as well as behind the door?

Yes, there are mirrors both behind the shelf as well as behind the door.

#### 3. What material is the cabinet box made from?

The material of our medicine cabinet box is anodized aluminum.

### 4. What is the maximum opening angle of the medicine cabinet door?

The door of this medicine cabinet can open to a maximum angle of 105 degrees, providing wide and convenient access to the interior shelves while ensuring smooth and safe operation.

#### 5. Will the door close loudly?

This medicine cabinet has a soft-close stainless steel blum DTC hinge that prevents door slamming.

#### 6. How do I clean and maintain the mirror and cabinet?

- Mirror: Use a soft, lint-free cloth or microfiber towel with a mild glass cleaner. Avoid abrasive cleaners or rough sponges that can scratch the surface.
- Cabinet Body: Use a soft, damp cloth with a mild soap solution. Wipe dry immediately. Avoid harsh chemicals that could damage the finish.

#### 7. Can this medicine cabinet be installed recessed into the wall?

We are pleased to inform you that our medicine cabinets support both recessed and semi-recessed installation options. Detailed instructions for both installation methods can be found in the included manual.

## 8. Can I install a recessed medicine cabinet myself?

Installing a recessed cabinet requires cutting into the wall, which can involve dealing with drywall, studs, and potentially electrical wiring. If you are an experienced DIYer and confirm there are no wires or pipes in the way, it's possible. However, for a safe and professional finish, especially when relocating electrical wires for an integrated light, we highly recommend hiring a qualified professional.

# 9. Is it possible to install two units next to each other, and do they need spacing?

Two medicine cabinets can be installed side by side, with a maximum door opening angle of 105 degrees, and that maintaining a certain distance between them is advisable. This will ensure that the cabinet doors can fully open and make them convenient to use.

# 10. What type of wall is required for installing a surface-mount medicine cabinet?

Surface-mount cabinets require a solid and structurally sound wall. They must be securely anchored into wall studs for drywall installations, or using appropriate concrete anchors for masonry walls like brick or concrete. They are not suitable for installation on thin plaster, hollow tile, or other weak partition walls that cannot support the weight.

