

## Frequently Asked Questions

For product support, please contact us at: ☎ +1 (833) 853-8808

✉ [pax@taimeibath.com](mailto:pax@taimeibath.com).

### 1. What sizes are available?

**Answer:** Our mirrors are available in multiple sizes to suit different spaces. The smallest size is 22"W x 30"H, and the largest is 72"W x 36"H.

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### 2. What are the mounting options?

**Answer:** All sizes support both horizontal and vertical mounting orientations, providing flexible installation options for different bathroom layouts.

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### 3. How is the design and durability?

**Answer:** All mirrors feature a super-slim 1.1-inch profile with safe tempered glass that's moisture resistant, durable, and easy to clean. The LEDs are fully enclosed with anti-leak protection

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### 4. What special features are included?

**Answer:** All models include: energy-efficient LEDs (30,000+ hours lifespan) with adjustable color temperature (3000K-6000K, 90+ CRI); a manual on/off defogging function; and touch controls with memory function.

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### 5. Where is the power cord connected on the back of the mirror?

**Answer:** The power cord is connected on the lower-right for models under 48" wide and centered for models 48" and above.

### 6. What are the power requirements?

**Answer:** All models require 110-120V AC input with 12V output.

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### 7. How should I clean the mirror?

**Answer:** Clean with mild soapy water and a soft cloth, avoiding abrasive materials or strong chemicals. For detailed instructions, refer to the product's Use and Care Manual.

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### 8. What are the safety certifications and warranty?

**Answer:** All sizes are fully ETL & cETL certified for safety and come with a 2-year limited warranty. If you have any questions, please contact our customer service team at [pax@taimeibath.com](mailto:pax@taimeibath.com).

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### 9. Can the brightness be controlled with a standard wall dimmer switch or by plugging into an outlet?

**Answer:** Yes, this mirror offers dual compatibility. It can be hardwired to a standard wall dimmer switch for integrated brightness control (professional installation recommended), or simply plugged into a standard electrical outlet for convenient operation.

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### 10. Can I order a custom size, or is it only available in standard sizes?

**Answer:** Custom sizes are available. If you have any questions, please contact our customer service team at [pax@taimeibath.com](mailto:pax@taimeibath.com).

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## 11: What are the specific dimensions and other information?

Answer:

Size	Product Width (inch)	Product Height (inch)	Product Thickness (inch)	Product Plate (inch)
22 in. x 30 in.	22	30	1 1/16	1
24 in. x 36 in.	24	35 3/5	1 1/16	1
30 in. x 36 in.	30	35 3/5	1 1/16	1
48 in. x 36 in.	48	35 3/5	1 1/16	1
60 in. x 36 in.	60	35 3/5	1 1/16	2

## 12: What are the product's net weight and gross weight (including packaging)?

Answer:

Size	Product Net Weight	Product Gross Weight (including packaging)
22 in. x 30 in.	17	22
24 in. x 36 in.	21	27
30 in. x 36 in.	24	32
48 in. x 36 in.	37	50
60 in. x 36 in.	45	105

## 13: What is the lumen output for each model?

Answer:

Size	22 in. x 30 in.	24 in. x 36 in.	30 in. x 36 in.	48 in. x 36 in.	60 in. x 36 in.
Lumen Output	2110-2330lm	2260-2490lm	2520-2780lm	3540-3900lm	3690-4070lm